

Check: Has the customer given a signed cancellation instruction? Yes No
 If yes, is the signed cancellation instruction attached or included? Yes No
Note: any cancellation request issued on behalf of a new customer under an **account switching arrangement** must be signed by the customer in accordance with the relevant account authority.

Date sent: Ledger institution's reference number:

Confidential communication:
 This facsimile is confidential and intended only for the use of the addressee. If you have received this communication in error, please notify the financial institution from which you have received it, at the telephone number given, to arrange disposal. Unauthorised use of the information in this message may result in legal proceedings against the user.

To: _____ (Name of sponsor institution)
 _____ (Name of sponsor institution's contact*)
 Fax number: _____ Email: _____
 *Refer to Appendix B7 of the BECS Procedures for details of contact and fax number/email address.

CC: _____ (Full name and ACN/ARBN/ABN of old Ledger FI)
 _____ (Name of old Ledger FI contact*)
 Fax number: _____ Email: _____
 *Refer to Appendix B7 of the BECS Procedures for details of contact and fax number/e-mail address.

From: **Nexus Mutual** **ABN 35 087 650 039**
 Fax number: _____ Email: _____
 Contact officer: _____ Signature: _____
 (full name)

We advise that our customer(s), whose details are shown below, has/have given instructions that they wish to cancel a Direct Debit request addressed by them to the Debit User whose name and User ID number are also shown below.

Customer name(s): _____
 Details of account debited: BSB number: _____
 Account number: _____
 Name of Debit User: _____
 Debit User ID number: _____
 Lodgement reference: _____
 Name of remitter: _____
 Customer's identification number(s) with the Debit User (if known) [Examples: customer's billing number, contract number or policy]: _____
 Date the customer's account was last debited: _____ / _____ / _____

In accordance with clause 7.5 of the BECS Procedures, please PROMPTLY forward a copy of this cancellation request to the Debit User, who is to act promptly under clause 7.10 of the BECS Procedures in accordance with an instruction to cancel a Direct Debit request.

By submitting this application, I/we confirm that I am/we are authorised to operate the account represented by the BSB and account number detailed above. Furthermore, I/we authorise Nexus Mutual to submit this cancellation notice on my/our behalf.

Customer's signature(s):
 Sign or submit through internet banking secure email _____
Customer's name(s): _____